

DocuWare®

Maersk Sealand

Container logistics with DocuWare

Maersk Sealand is the world's largest provider of containerized transport solutions. The service network spans six continents, with dedicated Maersk Sealand professionals ready to serve the customers in more than 325 offices around the world. Maersk Sealand operates more than 250 vessels with a total capacity of around 600,000 TEU. The company is headquartered in Gothenburg, Sweden with branch offices in Stockholm and in Helsingborg.

Maersk Sealand is an information company in every sense. The foremost task for them is to provide the vessels, the harbor, the customers and all relevant parties with the right information at the right time. During the last 10 years, the export volume for Maersk Sealand in Sweden has quadrupled, while the import volume has grown 2.5 times. Accordingly, the time spent on documentation processes has increased dramatically.

Therefore, Maersk Sealand was looking for a filing and documentation management system that could handle these ever growing requirements. Eventually, the decision was made to implement a DocuWare document management system with the support of Swedish DocuWare distributor, ECE Data, located in Falkenberg.

Each year, Maersk Sealand Sweden handles about 55.000 invoices, which are created by a global mainframe system. The invoices are stored automatically by DocuWare COLD/READ. The documents can be retrieved within DocuWare by entering search criteria such as type and quantity of goods, voyage, vessel, freight, container number and specific cost descriptions.

Besides the benefits such as reducing storage space, paper volume and required time for paper handling DocuWare also means security for Maersk Sweden. Instead



of the risky handling of endless paper copies all documents are stored safely on CDs.

Using the Maersk Sealand network, the branch offices have the same access to the documents as the employees working at the headquarters in Gothenburg. This means that the documents do not have to be faxed or sent, and, consequently, the loss of documents is nearly impossible.

The implementation of DocuWare for all of the 87 employees was very smooth. As the application has proven very successful so far, Maersk is planning to expand the application to handle incoming documents by fall of this year.

Sector:	Shipping Company
Problem:	Ever growing amount of invoices, shipping documents
Solution:	DocuWare document management system, DocuWare COLD/READ
Benefit:	Faster document retrieval, higher document security